



**WOODCLOSE PARK – ACCESS STATEMENT**  
**We are a Visit Britain 5 Star holiday park set in the beautiful Lune Valley just over the River Lune from Kirkby Lonsdale. We aim to cater for the needs of all our visitors and the following information should provide answers to all your questions regarding our service to you.**

To make your stay more enjoyable please advise of any special requirements before arrival

The park offers privately owned holiday homes, touring and camping pitches and also our very own Woodclose Wigwams (wooden camping huts)

**Pre-Arrival**

A car is the easiest form of transport to Woodclose but we can be approached via public bus/train system – the bus would drop you off in Kirkby Lonsdale town centre which is 0.8 mile from Woodclose, where a taxi could be pre-booked (numbers can be provided by site office) the nearest train station is Oxenholme 11.4miles or Ribbleshead, 12.3miles where taxis are available and can be pre-booked



## **Touring**

### Pitches

- Parking for 1 car is provided alongside all our Touring Pitches
- The pitches are all level with 12 hard standings & 7 grass
- The main facility building is located next to the main touring area with level access via a gravelled road and tiled path.

## **Camping**

### Pitches

- Parking is provided in a separate car park close to all our camping pitches (weather dependant)
- All the pitches are fairly level with level access to water and car parking area
- the main facilities building is located 30 metres from the camping field with level access through a gate, over tarmac, gravelled roadways



## **Wigwams**

- Our sturdy wooden camping huts sleep up to 5 people (please discuss with staff as to ease of use with a disability). Comfortably equipped with foam mattresses 90cm wide and 46cm off the ground, this then makes into a sleeping platform of 280cm width. Each wigwam is provided with lighting, heating (panel heater attached to the wall). Entrance door is 75cm clear with a threshold lip of 5cm and door handle 100cm high.
- The approach to the wigwams is via a gravelled path and wooden raised decking 2 x 20cm steps off the ground.
- Parking is provided in a separate car park close to the wigwam area.

## **Facilities**

- The showers, toilets, dishwashing, laundry, reception, shop and waste disposal areas all have level access within the same centrally heated building.
- One of the family shower/toilet rooms is designed with the ease of people with disability in mind as it is fitted with shower seat, grab handles and low level clothing hooks.
- Entrance doors to the facilities (door width 78cm) are accessed with individual security code (door lock height 100cm), door handles height is 100cm.



## **Shop/Reception**

- The reception is housed within the shop and is accessed via a 25mm step
- The entrance is a set of double opening doors which when fully opened provide access of 110cm in width
- The counter is a height of 100cm, seating can be provided if required and a clipboard for writing if necessary.
- The reception is open every morning and most afternoons see shop door for details on how to contact if closed
- The shop/reception is well laid out and very accessible

## **General**

- Public phone is located within the main facilities building with level access and to height acceptable for health and safety reasons (130cm). Mobile telephone reception is good.
- Assistance dogs are very welcome – with a level public bridleway within 30 metres of the touring/camping areas (with dog waste bins in situ)
- Park roadways are all of well-maintained tarmac with a number of speed humps. Roadways also serve as pedestrian ways.



## **General cont.**

- Household rubbish bins on the park are well located for the touring/camping areas and are of the 1100 litre, topped wheely bin variety (help can be provided if necessary) the 240litre recycling bins are located at the main facility building with path and gravelled area (help can be provided if necessary)
- Roadways and paths are adequately well lit throughout so as not to cause light pollution
- There are 8 communal water points distributed across the park
- Mobile phone reception is variable.
- Kirkby Lonsdale town centre is 0.8 miles from the park and is accessed via a tarmac pathway (approximately 40 metres of which is quite steep) which is not lit at night
- Public transport is available from Kirkby Lonsdale town square with services to Lancaster, Kendal and Skipton
- The closest mobility shops:-Kendal 12 miles, Milnthorpe 8 miles or Lancaster 16 miles

We recognise that this document cannot cover all eventualities and welcome suggestions on how to improve our services to customers. If you feel you have access requirements that are not covered by this paper then please do contact us.

